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APPLICATION NO.	FILING DATE	FIRST NAMED INVENTOR	ATTORNEY DOCKET NO.	CONFIRMATION NO.
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09/976,625

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Robert E. Haines

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7590 11/26/2008  
HEWLETT-PACKARD COMPANY  
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Fort Collins, CO 80527-2400

EXAMINER
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LETT, THOMAS J

ART UNIT	PAPER NUMBER
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2625

MAIL DATE	DELIVERY MODE
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11/26/2008

PAPER

**Please find below and/or attached an Office communication concerning this application or proceeding.**

The time period for reply, if any, is set in the attached communication.

Art Unit: 2625

***Reply Brief Noted***

1. The reply brief filed 09 September 2008 has been entered and considered and Examiner makes necessary comments. The instant application has been forwarded to the Board of Patent Appeals and Interferences for decision on the appeal.

2. Examiner has explained in prior Office actions that the prior art of Sampath et al monitors electronic devices s 200 (emphasis added), see at least Abstract lines 1-4, col. 3, lines 50-61, col. 5, lines 58-60. Since Sampath et al monitor more than one device (i.e., a plurality of devices) it follows that the monitoring device (diagnostic server 100) receives information from more than one electronic device. Further, as taught at col. 4, line 55 – col. 5, line 38, each of the monitored electronic devices 200 generates status information that is received by diagnostic server 100, col. 5, lines 51-60 for analysis and storage. Analyzing and storing status data for a plurality of monitored devices requires an organizational structure in order to align the correct diagnosis for each specific machine. To prescribe the correct remedy to fix a machine requires an identifier for directing the remedy to the correct machine amongst a plurality of monitored devices. It can also be seen that the diagnostic server database of Sampath et al uses machine identifiers for customer repair of electronic devices, col. 10, lines 49-52. As an example, if a part fails amongst several monitored electronic devices s 200, a received machine ID is necessary in order to replace the part for the correctly identified machine.

***Conclusion***

Any inquiry concerning this communication or earlier communications from the examiner should be directed to THOMAS J. LETT whose telephone number is (571)272-7464. The examiner can normally be reached on 8-4:30pm.

Art Unit: 2625

If attempts to reach the examiner by telephone are unsuccessful, the examiner's supervisor, Edward L. Coles can be reached on (571) 272-7402. The fax phone number for the organization where this application or proceeding is assigned is 571-273-8300.

Information regarding the status of an application may be obtained from the Patent Application Information Retrieval (PAIR) system. Status information for published applications may be obtained from either Private PAIR or Public PAIR. Status information for unpublished applications is available through Private PAIR only. For more information about the PAIR system, see <http://pair-direct.uspto.gov>. Should you have questions on access to the Private PAIR system, contact the Electronic Business Center (EBC) at 866-217-9197 (toll-free). If you would like assistance from a USPTO Customer Service Representative or access to the automated information system, call 800-786-9199 (IN USA OR CANADA) or 571-272-1000.

/Thomas J. Lett/  
Examiner, Art Unit 2625  
/Edward L. Coles/  
Supervisory Patent Examiner, Art Unit 2625